

Hectic Hat Hire

Hat Hire Agreement

By hiring a hat from Hectic Hat Hire (“the Company”), you (“the Hirer”) agree to the following Terms and Conditions. These terms are designed to ensure a smooth and enjoyable experience for all clients while protecting the quality and availability of our collection.

1. General

All hat hire agreements are subject to these Terms and Conditions.

No variation or amendment shall apply unless agreed in writing by the Company.

2. Ownership and Hire Period

(i) All hats remain the sole property of the Company at all times.

(ii) Ascot hats are hired on a daily basis. The hire fee is charged per day and is payable at the time of booking.

(iii) The agreed hire period will be confirmed at the time of booking.

(iv) The Hirer’s responsibility for the hat begins upon collection and continues until the hat is returned to the Company.

3. Returns, Cancellations and Ascot Drop-Off

(i) All hats must be returned to the shop by 8:00 pm on the agreed return date.

(ii) Any hat returned after 8:00 pm will incur an additional full day’s hire charge for each day or part day until the hat is returned.

(iii) If a booking is cancelled with more than 30 days’ notice, the Hirer will receive a full refund minus a £10 administration fee.

(iv) If a booking is cancelled between 7 and 30 days before the agreed hire date, the Hirer will receive a 50% refund of the hire fee.

(v) If a booking is cancelled within 7 days of the agreed hire date, the hire fee is non-refundable.

(vi) Hectic Hat Hire offers a designated Drop Off Service at Ascot with hats returned no later than 7:00 pm the same day.

4. Care, Damage and Loss

(i) The Hirer agrees to keep the hat in good condition and to handle it with reasonable care at all times.

(ii) The Hirer is fully responsible for any loss, theft, or damage occurring during the hire period.

(iii) In the event that a hat is lost, stolen, or damaged beyond repair, the Hirer agrees to pay:

- the full replacement value of the hat (as determined by the Company), and

- any future loss of hire resulting from the loss or damage of the hat.

(iv) Where a hat is damaged but repairable, the Hirer will be responsible for the full cost of repair.

(v) Should the Hirer choose not to insure the hat, they will remain fully responsible for the full cost of repair or replacement where applicable.

5. Damage Only Protection Insurance

Damage Only Protection Insurance will cover repairable damage up to a maximum of £150.

If the cost of repair exceeds £150, or the hat is deemed to be beyond repair, the full replacement terms outlined above will apply.

6. Card Authorisation and Charges

(i) The Company will retain the Hirer's valid credit or debit card details as a security measure for the duration of the hire.

(ii) By entering into this Agreement, the Hirer authorises the Company to charge this card, without further notice, for:

- late return fees,
- damage or repair costs,
- full replacement value in the event of loss or irreparable damage.

7. Company Rights

The Company reserves the right, at its sole discretion, to suspend or cancel any hire agreement if the Hirer is in breach of these Terms and Conditions.

Agreement

Print Name: _____

Sign Here: _____

Date: _____